

## **INFORMATION FOR PEOPLE WITH DISABILITIES**



**For public transportation, you are entitled to free assistance on buses and at stations, for boarding and alighting. You cannot be refused transport due to your disability or reduced mobility, except in justified cases for safety reasons or due to the design of the vehicle or infrastructure.**

**IF YOU WISH TO TRAVEL BY PUBLIC TRANSPORT, YOU MUST APPROACH THE DRIVER THROUGH YOUR COMPANION OR DIRECTLY, AND THEY WILL OFFER YOU SUPPORT TO USE THE SEATS NEARBY.**

**BOTH DURING BOARDING AND ALIGHTING, THE DRIVER WILL PROVIDE ASSISTANCE TO PEOPLE WITH DISABILITIES.**

***If your rights are not respected, you can contact ANPC at the unique number 0219551 or ANPDPD at the unique number 0314338090.***